



RETURN FORM

Name:

Address:

Email:

Order #:

We hope that you are happy with your purchase. If you would like to request an exchange or refund, please fill out this form and enclose it together with the garment within 12 days of your order dispatch date. Sale and discounted items can't be returned or exchanged.

All return delivery costs are the responsibility of the customer. We strongly recommend using reliable courier (preferably with tracking) as Elenee World will not be held responsible for any returns that failed to reach us.

ELENEE is not going to accept return of bikini that was worn, washed or soiled and that is not in its original condition including packaging and labels.

If the item you have received is faulty, please let us know immediately on eleneeswim@gmail.com. We will make sure we arrange collection or postage of the item as soon as possible and offer whether replacement or repair.

All garments must be returned unworn in its original packaging and box, with all labels attached. Please don't not remove hygiene strip until you know you are satisfied and happy with your purchase!

Code or name of the item	Colour / Print	Size	Refund	Return	Reason code*

Reason code*

1. Too small 2. Too big 3. Wrong item 4. Doesn't suit me 5. Faulty

In case of return, please provide the size, code or name, colour of the item desired (subject to stock availability)

Name/code, color, size...

Return items to the address - **ASKLIPIOU 67, 10680 ATHENS, GREECE. Note return swimsuit ELENEE SWIMWEAR. Please allow up to 7-10 days for refunds and 5 days for returns to be processed.**